

## Decision Making and Problem Solving

2 days

*Develop effective solutions and improve your decision making. Build Emotional intelligence and evidence based decision making. Pre-course online EI diagnostic questionnaire.*

**Introduction and Objectives:** Setting the scene, common problems and individual effectiveness in decision making.

**The Problem solving Game:** The components of effective analysis in decision making are developed using an exercise examining the impact of Individual effectiveness. Develop what it takes to make tough decisions that have a positive impact.

**Engaging with the Problem:** The decision making process analysis dealing with differences of evidence. Influencing behaviours, emotional intelligence and delivering positive outcomes. Application of The Human Element® in delivering improved solutions.

### **360° Feedback and IE report**

**The Missing Link** – A simulation to develop effective decision making and problem solving behaviours.

**Summary and Plan of Action:** To provide participants with a practical framework for putting changes into practice.



To find out more or book a course call Mike on 07812 596943 or email [mike@makingthelink.co.uk](mailto:mike@makingthelink.co.uk)

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